Charity Care/Financial Assistance Application Form Instructions

This is an application for financial assistance (also known as charity care) at Lake Chelan Health.

**Washington State requires all hospitals to provide financial assistance** to people and families who meet certain income requirements. You may qualify for free care or reduced-price care based on your family size and income, even if you have health insurance. Please see hospital’s policy at https://lakechelanhealth.org/for-patients-families-2/patient-billing-services/.

**What does financial assistance cover?** The hospital financial assistance covers appropriate hospital-based and non-hospital based services provided by Lake Chelan Health, depending upon your eligibility. Financial assistance may not cover all health care costs, including services provided by other organizations.

**If you have questions or need help completing this application:** Please call (509) 682-6103 with any questions that you may have. You may obtain help for any reason, including disability and language assistance.

**In order for your application to be processed, you must:**

- □ Provide us information about your family
  - Fill in the number of family members in your household (family includes people related by birth, marriage, or adoption who live together)

- □ Provide us information about your family’s gross monthly income (income before taxes and deductions)

- □ Attach additional information if needed

- □ Sign and date the form

**Mail or fax completed application with all documentation to:** Lake Chelan Health P.O. Box 908, Chelan, WA  98816.
Fax: (509) 682-3432. Be sure to keep a copy for yourself.

**To submit your completed application in person:** Business Office, 503 E Highland Ave, Chelan WA  98816 (509) 682-3300. Direct line for questions is (509) 682-6103.

We will notify you of the final determination of eligibility and appeal rights, if applicable, within 14 calendar days of receiving a complete financial assistance application, including documentation of income.

By submitting a financial assistance application, you give your consent for us to make necessary inquiries to confirm financial obligations and information.

We want to help. Please submit your application promptly!
You may receive bills until we receive your information.
Charity Care/Financial Assistance Application Form – confidential

Please fill out all information completely. If it does not apply, write “NA.” Attach additional pages if needed.

<table>
<thead>
<tr>
<th>SCREENING INFORMATION</th>
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<tbody>
<tr>
<td>Do you need an interpreter? □ Yes □ No If Yes, list preferred language:</td>
</tr>
<tr>
<td>Has the patient applied for Medicaid? □ Yes □ No</td>
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<tr>
<td>Does the patient receive state public services such as TANF, Basic Food, or WIC? □ Yes □ No</td>
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<tr>
<td>Is the patient currently homeless? □ Yes □ No</td>
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<tr>
<td>Is the patient’s medical care need related to a car accident or work injury? □ Yes □ No</td>
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PLEASE NOTE
- We cannot guarantee that you will qualify for financial assistance, even if you apply.
- Once you send in your application, we may check all the information and may ask for additional information or proof of income.
- Within 14 calendar days after we receive your completed application and documentation, we will notify you if you qualify for assistance.

<table>
<thead>
<tr>
<th>PATIENT AND APPLICANT INFORMATION</th>
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<tbody>
<tr>
<td>Patient first name</td>
</tr>
<tr>
<td>□ Male □ Female □ Other (may specify ____________)</td>
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<tr>
<td>Person Responsible for Paying Bill</td>
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Mailing Address
_________________________________________________________________
_________________________________________________________________
City                                                      State                                         Zip Code
Main contact number(s)
(      ) __________________
(      ) __________________
Email Address: ______________________________________

Employment status of person responsible for paying bill
□ Employed (date of hire: ____________) □ Unemployed (how long unemployed: ____________)  
□ Self-Employed □ Student □ Disabled □ Retired □ Other (___________)

FAMILY INFORMATION
List family members in your household, including you. “Family” includes people related by birth, marriage, or adoption who live together.

<table>
<thead>
<tr>
<th>FAMILY SIZE</th>
<th>Attach additional page if needed</th>
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<tbody>
<tr>
<td>Name</td>
<td>Date of Birth</td>
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All adult family members’ income must be disclosed. Sources of income include, for example:
- Wages
- Unemployment
- Self-employment
- Worker’s compensation
- Disability
- SSI
- Child/spousal support
- Work study programs (students)
- Pension
- Retirement account distributions
- Other (please explain _____________)

LAKE CHELAN HEALTH
INCOME INFORMATION

REMEMBER: You must include proof of income with your application.

You must provide information on your family’s income. Income verification is required to determine financial assistance. All family members 18 years old or older must disclose their income. If you cannot provide documentation, you may submit a written signed statement describing your income. Please provide proof for every identified source of income.

Examples of proof of income include:

- A "W-2" withholding statement; or
- Current pay stubs (3 months); or
- Last year’s income tax return, including schedules if applicable; or
- Written, signed statements from employers or others; or
- Approval/denial of eligibility for Medicaid and/or state-funded medical assistance; or
- Approval/denial of eligibility for unemployment compensation.

If you have no proof of income or no income, please attach an additional page with an explanation.

ADDITIONAL INFORMATION

Please attach an additional page if there is other information about your current financial situation that you would like us to know, such as a financial hardship, excessive medical expenses, seasonal or temporary income, or personal loss.

PATIENT AGREEMENT

I understand that Lake Chelan Health may verify information by reviewing credit information and obtaining information from other sources to assist in determining eligibility for financial assistance or payment plans.

I affirm that the above information is true and correct to the best of my knowledge. I understand if the financial information I give is determined to be false, the result may be denial of financial assistance, and I may be responsible for and expected to pay for services provided.

______________________________           __________________________
Signature of Person Applying           Date