



MEETING MINUTES

<p>Group: Chelan County Public Hospital District No. 2</p> <p>Date, time & location of meeting: 10/16/2020 at 9:00a via Zoom</p>		
Facilitator: Phyllis Gleasman, Chair		Recorder: Kylie Schmitz, Executive Assistant
Member Attendance:		
<input checked="" type="checkbox"/> Phyllis Gleasman, Chair	<input checked="" type="checkbox"/> Fred Miller, Secretary	<input checked="" type="checkbox"/> Jordana LaPorte
<input checked="" type="checkbox"/> Mary Murphy, Vice Chair	<input checked="" type="checkbox"/> Mary Signorelli	
Participants:		
<input checked="" type="checkbox"/> George Rohrich, CEO	<input checked="" type="checkbox"/> Ross Hurd, CIO	<input checked="" type="checkbox"/> Agustin Benegas
<input checked="" type="checkbox"/> Tom Moore, Interim CFO	<input checked="" type="checkbox"/> Tabetha Bradley, CMO	<input checked="" type="checkbox"/> Michael Jobin
<input checked="" type="checkbox"/> Devon Ehlert, CCOO		

Meeting Objective(s)/Purpose: Strategic Planning Session #2	
Agenda Item	Topic/Action
1. Call to Order	P. Gleasman called the meeting to order at 9:00 am.
2. Introductions	P. Gleasman introduced the Commissioners and participants.
3. Strategic Planning Presentation	<p>J. Carona presented the deliverables for the retreat.</p> <p>Open items that were discussed include: new HIS, swing bed program, participation in a Rural Collaborative and best use of current facility.</p> <ul style="list-style-type: none"> • A request was made to include reserve for new HIS in the budget • Exec Team has been in conversation with North Central WA Hospitals • A request was made to include information on the total project cost for the new hospital
4. Discussion	<p>The roadmap for getting to profitability by year end and key budget assumptions for 2021:</p> <p>Commissioners discussed basic budget assumptions. Observations included:</p> <ul style="list-style-type: none"> • Salary/wages as a percentage of net revenue • Increases in contractals and bad debt • Low net revenue • T. Moore will bring recommendations to the budget meeting for Commissioners to further facilitate an in-depth discussion <p>Have we planned for the highest and best use of our existing buildings?</p> <p>The Facilities Committee has been discussing best resource allocation, recommendations included:</p> <ul style="list-style-type: none"> • Move existing departments that are not moving to the new hospital into the current facility, remove modular building

	<ul style="list-style-type: none"> Executive Team will report back to the Board with estimate for square footage needed to house departments not moving to the new hospital
5. Mission, Vision & Values	<p>Commissioners discussed the current Mission, Vision and Values</p> <ul style="list-style-type: none"> Executive Team will re-work all three and bring changes to November regular session Recommendations include: <ul style="list-style-type: none"> Remove “patient-centered” as we are committed to providing care with compassion and respect to family members, etc. Concentrate on “whole-health” vs. Hospital leaders feel that growth is not a determining factor in the need for high quality medical services. Commissioners discussed the importance of transparency
6. Refreshed Strategic Plan Goals	<p>Commissioners discussed relevancy of the strategic plan goals with current changes:</p> <p>People</p> <ul style="list-style-type: none"> Will always be working on retaining the best, being the provider of choice, etc. <p>Service</p> <ul style="list-style-type: none"> No changes <p>Quality & Safety</p> <ul style="list-style-type: none"> Remove the phrase “by preventing patient harm” Add DNV to this pillar <p>Growth & Innovation</p> <ul style="list-style-type: none"> Add HIS to this pillar Eliminate phrase “strong primary care” & add “relevant” to services Goal discussion: To grow or maximize existing services while exploring additional services. <p>Community</p> <ul style="list-style-type: none"> Replacement hospital and facilities Develop transparency by keeping the community apprised of changes & new services. <p>Add pillar: Commission Development</p> <ul style="list-style-type: none"> Commissioners were in agreement on the benefits of a development plan. Governance Committee will champion this pillar Goal: to leave a foundation for the next board members & work on skillsets needed for Board members. <p>The Strategic Plan will be a rolling 3-year plan.</p>
7. Closing Comments	<p>Commissioners appreciated the hard work Jody has done over the last few years.</p> <p>The Executive Team will bring recommendations to the November regular session for Board input/approval to changes on the Strategic Plan,</p>
8. Adjournment	<p>The meeting was adjourned at 11:53 am.</p>