

**CHELAN COUNTY PUBLIC HOSPITAL DIST NO. 2  
LAKE CHELAN COMMUNITY HOSPITAL  
SPECIAL MEETING OF THE GOVERNING BOARD**

**NOVEMBER 13, 2019  
COMMUNITY FORUM ON THE HOSPITAL AND CLINICS  
CHELAN SENIOR CENTER  
5:30 PM – 7:00 PM**

**MEETING MINUTES**

**CALL TO ORDER**

Phyllis Gleasman called the meeting to order at 5:33 PM.

**Members Present:**

Phyllis Gleasman, Chair  
Mary Murphy, Vice Chair  
Fred Miller, Secretary  
Jordana LaPorte, Commissioner  
Mary Signorelli, Commissioner

**Others in Attendance:**

Mike Ellis, CFO/Interim CEO  
Courtney Wallace, CQO  
Kate Piña, CHRO  
Jaime Minnock, Interim Co-CNO  
Jane Jedwabny, Interim Co-CNO  
List attached

**REVIEW OF MISSION:**

Our Mission is to provide patient-centered, quality healthcare with compassion and respect.

**REGULAR SESSION:**

P. Gleasman began the Forum by thanking the community for attending. She introduced the Board Members and the Hospital Administrative staff. P. Gleasman thanked the Foundation for their assistance with the purchase of a new 3D mammography machine. She went on to explain how the meeting was structured for the evening.

P. Gleasman spoke about staffing and employee turnover levels being at the same rate as other hospitals. She played a video from incoming CEO George Rohrich who will arrive December 11, 2019. M. Murphy reviewed terminology of credentials for providers. P. Gleasman presented the updated 2020 Pillars of Performance.

J. LaPorte explained the current financial status and goals for the Hospital. She explained expenses were 73% labor and 27% other. Questions were asked regarding coding, accounts receivable, and cash on hand.

M. Signorelli presented renderings of the new hospital exterior and schematic floor plan. She introduced the Project Manager, Darrell Turner, and he provided a brief overview of the project. Questions were asked regarding the number of beds, room configuration, EMS, opening date, contingency funds, and plans for the old hospital building.

M. Murphy discussed service and quality. She explained over 300 quality measures are tracked at the hospital. M. Murphy shared how the measures are used to improve performance and quality. She also asked the community to provide feedback on their experiences at the hospital and clinic. An audience member provided a patient story. No questions were asked.

F. Miller presented the Pillars of Excellence for 2020. The Board set the 10-year vision and accompanying goals at the Board Retreat last year. This can be referred to in our strategic plan. Each year the goals are updated, and action plans are developed. All the Commissioners presentations are supporting and furthering the strategic plan. No questions were asked.

**PUBLIC COMMENTS:**

M. Ellis thanked the staff and Board Commissioners for their hard work on the new hospital design.

D. Turner stated that everyone in his office is excited by the new hospital and are focused on bringing it in on budget.


Additional questions were asked regarding number of doctors at the clinic and the new CEO. One community member stated she was very optimistic.

P. Gleasman thanked everyone for their questions and encouraged people to continue to provide feedback and to attend the monthly Board Meetings. The Board wants to hear from the community.

**MEETING ADJOURNED:**

Meeting adjourned at 7:00 PM.

**Submitted:**

  
\_\_\_\_\_  
**Board Secretary**  
*11/19/19*  
\_\_\_\_\_  
**Date**

**Attest:**

  
\_\_\_\_\_  
**Mike Ellis, Interim CEO**  
*11/19/19*  
\_\_\_\_\_  
**Date**