

**CHELAN COUNTY PUBLIC HOSPITAL DIST NO. 2
LAKE CHELAN COMMUNITY HOSPITAL
SPECIAL MEETING OF THE GOVERNING BOARD
ANNUAL BOARD RETREAT**

**JULY 15, 2019
LAKE CHELAN GOLF COURSE
8:00 AM – 4:00 PM**

MEETING MINUTES

CALL TO ORDER

Phyllis Gleasman called the meeting to order at 8:03 A.M.

Members Present:

Phyllis Gleasman, Chair
Mary Murphy, Vice Chair
Fred Miller, Secretary
Mary Signorelli, Commissioner
Jordana LaPorte, Commissioner

Others in Attendance:

Steve Patonai, CEO	Kate Piña, CHRO
Kris Haasl, CNO/COO	Megan Guffey, MD
Courtney Wallace, CQO	Tabetha Bradley, MD (arrived 9:45 AM)
Mike Ellis, CFO	Jody Carona, Health Facilities Planning,
Jacqueline Barton True, WSHA	
Sign in sheet attached	

OVERVIEW DAY ONE

J. Carona provided an overview of the agenda and P. Gleasman provided introductory remarks.

OPENING EXERCISE

K. Haasl and C. Wallace led a team building exercise.

STATUS OF 2019 GOALS AND INITIATIVES

C. Wallace presented the Service, Quality/Safety metrics. LCCHC is meeting or exceeding all Quality metrics.

M. Ellis reviewed the YTD volume and financials. He announced the hiring of Revenue Cycle Director, Colene Hickman. Hiring this role was one of WIPFLi's assessment suggestions.

K. Piña introduced Tiny Pulse, Employee Engagement tool and reviewed the status of the People goals.

MARKET ASSESSMENT, DYNAMICS AND CHALLENGES

J. Carona provided information on the demographics of the Hospital District and current Washington hospitals' financial trends.

KEY SUCCESS FACTORS FOR RURAL HOSPITALS

Jacqueline Barton True (Vice President, Rural Health, WSHA) provided information on the current trends in rural Washington healthcare.

TAKEAWAYS FROM TODAY

You have more power than you think.

PUBLIC COMMENTS

A member of the community said it was nice to see the quality metrics.

MEETING ADJOURNED

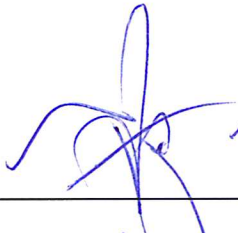
Meeting adjourned at 4:01 PM

Submitted:

Fred Miller
Board Secretary

7/23/19
Date

Attest:


CEO

7/24/19
Date