

**CHELAN COUNTY PUBLIC HOSPITAL DIST NO. 2
LAKE CHELAN COMMUNITY HOSPITAL
GOVERNING BOARD WORKSHOP**

**APRIL 16, 2019 – LCCH BOARD ROOM
4:30 PM – 6:23 PM**

MEETING MINUTES

CALL TO ORDER

Phyllis Gleasman called the meeting to order at 4:30 PM.

Members Present:

Phyllis Gleasman, Chair by phone
Mary Murphy, Vice Chair
Fred Miller, Secretary
Jordana LaPorte, Commissioner
Mary Signorelli, Commissioner arrived at 4:35

Others in Attendance:

Steve Patonai, CEO
Kris Haasl, CNO
Vickie Bodle, CFO
Lisa Greenlee, Executive Assistant
List attached

REVIEW OF MISSION:

Our Mission is to provide patient-centered, quality healthcare with compassion and respect.

OTHER BUSINESS:

- Community Forum Agenda (May 8)
M. Murphy asked what the desired outcomes were for the planned Forum. Responses were open discussion, town hall style, discuss instead of sit and listen. Suggested agenda items: 5 minute synopsis of each committee charter; facility information; strategic plan; patient experience; update on EMS; Q&A session; Board education for public. No decisions will be made at the Forum. Want this to be an informational meeting with opportunity to address questions from the community.
- Committee Action Format
P. Gleasman requested to proactively create a policy for dealing with legitimate concerns from the community. How does a person submit something to the Board for consideration? M. Murphy suggested a policy from a previous seminar on Board Rules. M. Murphy and P. Gleasman will work together to create a draft to present to the Board.
- Board Self-Evaluation
M. Murphy explained that each Board Member completed a self-evaluation separately and is just now seeing the summary. Agreement was that there should be more options for evaluation than “Always”, “Sometimes”, and “Never”. Key areas for the Board to focus on improving: 1. Efficient Communications. 2. More informed of work being done in committees. 3. More focus on governance level concerns. The Board would like to have electronic approval of minutes and committee minutes sent out to the full Board as soon as approved by the committee. M. Murphy will draft an improvement plan for the Commissioners based on top items from evaluation.

- J. LaPorte asked if there were any public comments. One responder indicated frustration, confusion and anger regarding the lack of information on the hospital project, and was pleased that the Board is planning a community Forum. Suggestions were made on how to better communicate information to the community.

MEETING ADJOURNED:

- Meeting adjourned at 6:23 PM.

Submitted:

 Fred Miller

Board Secretary

 4/23/19

Date

Attest:

 

Date

4/24/19